# venueless

venueless project

# **DOCUMENTATION**

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Welcome to venueless' documentation!

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### INTEGRATION DOCUMENTATION

Welcome to our integration documentation! Here, we document everything around integrating venueless with other systems.

### 1.1 Authentication

Authentication to venueless is done exclusively through JSON Web Tokens (JWT). Unless the venueless world allows public access, it can only be joined with a valid JWT.

When the user first joins, this token needs to be passed by URL like this:

https://demo.venueless.events/#token=ey...

Venueless will then store the token in the local storage of the user's browser for subsequent access. The token needs to use the HS256 signature scheme and include at least the following keys:

#### iss

The issuer identifier for the token, needs to exactly match the configuration of the venueless world. The string is arbitrary, but defaults to "any" in venueless' default configuration.

#### aud

The audience identifier for the token, needs to exactly match the configuration of the venueless world. The string is arbitrary, but defaults to "venueless" in venueless' default configuration.

#### exp

The expiration date of the token (UNIX timestamp).

#### iat

The creation date of the token (UNIX timestamp).

### uid

An arbitrary string of at most 200 characters that uniquely identifies the user. This needs to be different for each user (otherwise all users log in to the same account), and it needs to stay the same for the same person (otherwise a new venueless user is created every time the person joins). If you do not have user IDs in your system, you could e.g. use a salted hash of email addresses or something similar.

### traits

A one-dimensional array of arbitrary strings of at most 200 characters. Each string is considered one "trait" assigned to the person. Traits should not include spaces, commas or | characters. These traits are later used to map the user to a set of permissions inside venueless. For example, the ticketing system pretix assignes traits of the form pretix-event-1234 with the ID of the event, pretix-item-5678 with the ID of the product that has been bought, and so on. If your system has a concept like "user groups" or "roles", this would be the place to encode them.

Optionally, you can also pass the following fields:

#### profile

A JSON dictionary containing additional information that is used to prefill the user profile. Currently, the two keys display\_name and fields are allowed, where display\_name is a string and fields is a mapping of venueless field IDs to values:

```
{
    "display_name": "John Doe",
    "fields": {
        "e5b06da1-ca18-4204-8b68-769ff86220a9": "@venueless"
    }
}
```

#### pretalx\_id

An ID mapping the user to a speaker profile.

### 1.2 Iframe Guest API

Venueless rooms can contain arbitrary iframes. This is often used for embedding third-party applications or static content. Venueless exposes a few ways for those iframes to interact with the main application if desired.

### 1.2.1 URL parameters

The target URL of the iframe may contain parameters that will be expanded by venueless. For example, if you want to prefill the name of the user in a third-party application, you could use:

```
https://other-application.com/embed?name={display_name}
```

Currently, the following parameters are supported:

- {display\_name} The user's public display name
- {id} The user's unique ID in veneuless (UUID format)

**Warning:** You may under no circumstances use this for authentication purposes. All supported parameters including the user ID are **public information** and if you'd use them to authenticate users to a third-party service, everyone could impersonate them easily.

### 1.2.2 Routing

You can route the user to a different location in venueless by sending a JavaScript message to the main application. An example that moves the user to a room with a specific ID would look like this:

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The location needs to be a valid location as defined by the Vue Router API.

**Note:** The exact naming of all routes inside Venueless as well as the exact version of Vue Router we're using are not considered stable APIs and might change in the future. Simple routes to a specific room such as the one in the example above should be safe for the future.

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### ADMINISTRATOR DOCUMENTATION

Welcome to our administrator documentation! Here, we document everything around deploying venueless to production.

# 2.1 Installation guide

This guide describes the installation of a small-scale installation of venueless using docker. By small-scale, we mean that everything is being run on one host, and you don't expect many thousands of participants for your events. It is absolutely possible to run venueless without docker if you have some experience working with Django and JavaScript projects, but we currently do not provide any documentation or support for it. At this time, venueless is a young, fast-moving project, and we do not have the capacity to keep multiple different setup guides up to date.

Warning: venueless is still a work in progress and anything about deploying it might change. While we tried to give a good tutorial here, installing venueless will **require solid Linux experience** to get it right, and venueless is only really useful in combination with other pieces of software (eg. BigBlueButton, live streaming servers, ...) which are not explained here and complex to install on their own. If this is too much for you, please **reach out to hello@venueless.org** to talk about commercial support or our SaaS offering.

We tested this guide on the Linux distribution **Debian 10.0** but it should work very similar on other modern distributions, especially on all systemd-based ones.

### 2.1.1 Requirements

Please set up the following systems beforehand, we'll not explain them here (but see these links for external installation guides):

- Docker
- A HTTP reverse proxy, e.g. nginx to allow HTTPS and websocket connections
- A PostgreSQL 11+ database server
- · A redis server

This guide will assume PostgreSQL and redis are running on the host system. You can of course run them as docker containers as well if you prefer, you just need to adjust the hostnames in venueless' configuration file. We also recommend that you use a firewall, although this is not a venueless-specific recommendation. If you're new to Linux and firewalls, we recommend that you start with ufw.

**Note:** Please, do not run venueless without HTTPS encryption. You'll handle user data and thanks to Let's Encrypt SSL certificates can be obtained for free these days. We also *do not* provide support for HTTP-only installations except for evaluation purposes.

### 2.1.2 On this guide

All code lines prepended with a # symbol are commands that you need to execute on your server as root user; all lines prepended with a \$ symbol can also be run by an unprivileged user.

#### 2.1.3 Data files

First of all, you need to create a directory on your server that venueless can use to store files such as logs and make that directory writable to the user that runs venueless inside the docker container:

```
# mkdir /var/venueless-data
# chown -R 15371:15371 /var/venueless-data
```

#### 2.1.4 Database

Next, we need a database and a database user. We can create these with any kind of database managing tool or directly on your psql shell:

```
# sudo -u postgres createuser -P venueless
# sudo -u postgres createdb -O venueless venueless
```

Make sure that your database listens on the network. If PostgreSQL runs on the same host as docker, but not inside a docker container, we recommend that you just listen on the Docker interface by changing the following line in /etc/postgresql/<version>/main/postgresql.conf:

```
listen_addresses = 'localhost,172.17.0.1'
```

You also need to add a new line to /etc/postgresql/<version>/main/pg\_hba.conf to allow network connections to this user and database:

```
host venueless venueless 172.17.0.1/16 md5
```

Restart PostgreSQL after you changed these files:

```
# systemctl restart postgresql
```

If you have a firewall running, you should also make sure that port 5432 is reachable from the 172.17.0.1/16 subnet.

### 2.1.5 **Redis**

For caching and many of our real-time features, we rely on redis as a powerful key-value store. Again, you will need to configure redis to listen on the correct interface by setting a parameter in /etc/redis/redis.conf. Additionally, we strongly recommend setting an authentication password:

```
bind 172.17.0.1 127.0.0.1 requirepass mysecurepassword
```

Now restart redis-server:

```
# systemctl restart redis-server
```

### 2.1.6 Config file

We now create a config directory and config file for venueless:

```
# mkdir /etc/venueless
# touch /etc/venueless.cfg
# chown -R 15371:15371 /etc/venueless/
# chmod 0700 /etc/venueless/venueless.cfg
```

Fill the configuration file /etc/venueless.cfg with the following content (adjusted to your environment):

```
[venueless]
url=https://venueless.mydomain.com
short_url=https://shorturl.com
[database]
backend=postgresql
name=venueless
user=venueless
; Replace with the password you chose above
password=******
; In most docker setups, 172.17.0.1 is the address of the docker host. Adjuts
; this to wherever your database is running, e.g. the name of a linked container
host=172.17.0.1
[redis]
; In most docker setups, 172.17.0.1 is the address of the docker host. Adjuts
; this to wherever your database is running, e.g. the name of a linked container
host=172.17.0.1
; Replace with the password you chose above
auth=mysecurepassword
```

### 2.1.7 Docker image and service

First of all, download the latest venueless image by running:

```
$ docker pull venueless/venueless:stable
```

We recommend starting the docker container using systemd to make sure it runs correctly after a reboot. Create a file named /etc/systemd/system/venueless.service with the following content:

```
[Unit]
Description=venueless
After=docker.service
Requires=docker.service
[Service]
TimeoutStartSec=0
ExecStartPre=-/usr/bin/docker kill %n
ExecStartPre=-/usr/bin/docker rm %n
ExecStart=/usr/bin/docker run --name %n -p 8002:80 \
    -v /var/venueless-data:/data \
    -v /etc/venueless:/etc/venueless \
    --sysctl net.core.somaxconn=4096 \
   venueless/venueless:stable all
ExecStop=/usr/bin/docker stop %n
[Install]
WantedBy=multi-user.target
```

You can now run the following commands to enable and start the service:

```
# systemctl daemon-reload
# systemctl enable venueless
# systemctl start venueless
```

#### 2.1.8 SSL

The following snippet is an example on how to configure a nginx proxy for venueless:

```
server {
    listen 80 default_server;
    listen [::]:80 ipv6only=on default_server;
    server_name venueless.mydomain.com;
    return 301 https://$host$request_uri;
}
server {
    listen 443 default_server;
    listen [::]:443 ipv6only=on default_server;
    server_name venueless.mydomain.com;

    ssl on;
    ssl_certificate /path/to/cert.chain.pem;
    ssl_certificate_key /path/to/key.pem;
```

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```
location / {
        proxy_set_header
                            Host $host;
                            X-Real-IP $remote_addr;
        proxy_set_header
        proxy_set_header
                            X-Forwarded-For $proxy_add_x_forwarded_for;
       proxy_set_header
                            X-Forwarded-Proto $scheme:
        proxy_http_version 1.1;
        proxy_set_header
                            Upgrade $http_upgrade;
                            Connection "upgrade";
        proxy_set_header
                            X-Forwarded-Ssl on:
        proxy_set_header
        proxy_read_timeout 300s;
        proxy_redirect
                                    http:// https://;
        proxy_pass
                                    http://localhost:8002;
    }
}
```

We recommend reading about setting strong encryption settings for your web server.

### 2.1.9 Create your world

Everything in venueless happens in a **world**. A world basically represents your digital event, with everything it includes: Users, settings, rooms, and so on.

To create your first world, execute the following command and answer its questions. Right now, every world needs its own domain to run on:

```
$ docker exec -it venueless.service venueless create_world
Enter the internal ID for the new world (alphanumeric): myevent2020
Enter the title for the new world: My Event 2020
Enter the domain of the new world (e.g. myevent.example.org): venueless.mydomain.com
World created.

Default API keys: [{'issuer': 'any', 'audience': 'venueless', 'secret':

→ 'zvB7hI28vbrI7KtsRnJ1TZBSN3DvYdoy9VoJGLI1ouHQP5VtRG3U6AgKJ9YOqKNU'}]
```

That's it! You should now be able to access venueless on the configured domain. To get access to the administration web interface, you first need to create a user:

```
$ docker exec -it venueless.service venueless createsuperuser
```

Then, open /control/ on your own domain and log in.

### 2.1.10 Cronjobs

If you have multiple BigBlueButton servers, you should add a cronjob that polls the current meeting and user numbers for the BBB servers to update the load balancer's cost function:

```
* * * * * docker exec venueless.service venueless bbb_update_cost
```

Also, the following cronjob performs various cleanup tasks:

```
*/10 * * * * docker exec venueless.service venueless cleanup
```

### **2.1.11 Updates**

Warning: While we try hard not to break things, please perform a backup before every upgrade.

Updates are fairly simple, but require at least a short downtime:

```
# docker pull venueless/venueless:stable
# systemctl restart venueless.service
```

Restarting the service can take a few seconds, especially if the update requires changes to the database.

# 2.2 Management commands

This reference describes management commands supported by the venueless server. Generally, to run any command with our recommended Docker-based setup, you use a command line like this:

```
$ docker exec -it venueless.service venueless <COMMAND> <ARGS>
```

We will not repeat the first part of that in the examples on this page. In the development setup, it looks like this instead:

```
$ docker-compose exec server python manage.py <COMMAND> <ARGS>
```

### 2.2.1 User management

### createsuperuser

The createsuperuser allows you to interactively create a user for the backend configuration interface.

### 2.2.2 Database management

#### migrate

The migrate command updates the database tables to conform to what venueless expects. As migrate touches the database, you should have a backup of the state before the command run. Running migrate if venueless has no pending database changes is harmless. It will result in no changes to the database.

If migrations touch upon large populated tables, they may run for some time. The release notes will include a warning if an upgrade can trigger this behaviour.

Note: Currently, this command is run by default during server startup.

#### showmigrations

If you ran into trouble during migrate, run showmigrations. It will show you the current state of all venueless migrations. It may be useful debug output to include in bug reports about database problems.

### 2.2.3 World management

#### create\_world

The interactive create\_world command allows you to create an empty venueless world from scratch:

```
> create_world
Enter the internal ID for the new world (alphanumeric): myevent2020
Enter the title for the new world: My Event 2020
Enter the domain of the new world (e.g. myevent.example.org): venueless.mydomain.com
World created.

Default API keys: [{'issuer': 'any', 'audience': 'venueless', 'secret':

- 'zvB7hI28vbrI7KtsRnJ1TZBSN3DvYdoy9VoJGLI1ouHQP5VtRG3U6AgKJ9YOqKNU'}]
```

#### clone\_world

The interactive clone\_world command allows you to create a venueless world while copying all settings and rooms (but not users and user-generated content) from an existing one:

```
> clone_world myevent2019
Enter the internal ID for the new world (alphanumeric): myevent2020
Enter the title for the new world: My Event 2020
Enter the domain of the new world (e.g. myevent.example.org): venueless.mydomain.com
World cloned.
```

#### generate\_token

The generate\_token command allows you to create a valid access token to a venueless world:

```
> generate_token myevent2019 --trait moderator --trait speaker --days 90 https://venueless.mydomain.com/#token=eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9...
```

#### list\_worlds

The list\_worlds command allows you to list all worlds in the database:

```
> list_worlds
ID Title URL
myevent2019 My Event 2019 https://2019.myevent.com
myevent2020 My Event 2020 https://2020.myevent.com
```

#### import\_config

The import command allows you to import a world configuration from a JSON file. It is mainly used during development and testing to get started quickly. It takes a filename as the only argument. Note that the command looks for the file *within* the Docker container:

```
> import_config sample/worlds/sample.json
```

### 2.2.4 Connection management

Connection management commands allow you to operate on the current user sessions on your system. They are useful during system maintenance.

#### connections list

Shows a list of connection labels and their estimated number of current connections. The estimated number might be significantly higher than expected if connections where dropped without a cleanup, and old connection labels might be lingering around for a couple of seconds. Connection labels are composed by the git commit ID of the venueless build and the environment (read from the VENUELESS\_ENVIRONMENT environment variable, unknown) by default. Sample output:

```
> connections list
label est. number of connections
411b261.production 3189
```

#### connections drop

Tells the server to drop all connections, optionally filtered with a specific connection label. For example, you might want to drop all connections still connected to an old version:

```
> connections drop 411b261.*
```

The server will send out a message to all workers still having clients with this version to close these connections immediately. If you do not want to drop all at once, you can pass a sleep interval, e.g. a number of milliseconds to wait between every message that is sent out:

```
> connections drop --interval 50 411b261.*
```

#### connections force\_reload

Tells the server to send a force-reload command to all connections, optionally filtered with a specific connection label. For example, you might want to force-reload all connections still connected to an old version:

```
> connections force_reload 411b261.*
```

This will not close the connections server-side, but instead instruct browsers to reload the application, e.g. to fetch a new JavaScript application version. If you do not want to reload all at once, you can pass a sleep interval, e.g. a number of milliseconds to wait between every message that is sent out:

```
> connections force_reload --interval 50 411b261.*
```

# 2.2.5 Debugging

### shell\_plus

The shell\_plus command opens a shell with the venueless configuration and environment. All database models and some more useful modules will be imported automatically.

**CHAPTER** 

**THREE** 

### **DEVELOPER DOCUMENTATION**

Welcome to our developer documentation! Here, we document everything around developing on venueless.

# 3.1 Development setup

### 3.1.1 Installation

A venueless installation currently contains four components:

- A frontend web application with our user interface
- A server application exposing our API
- A PostgreSQL database server
- · A redis database server

While you can execute them all independently, our recommended development setup uses **docker-compose** to make sure everyone works with the same setup and to make it easy to run all these components. So the only prerequisites for development on your machine are:

- Docker
- · docker-compose

To get started, you can use the following command to create the docker containers and start them up:

```
docker-compose up --build
```

Our server application will now run on your computer on port 8375, and our web application on port 8880. Both of them are configured to automatically restart whenever you change the code, so you can now pick your favorite text editor and get started.

To make things more interesting, you should import a sample configuration with some basic event data:

docker-compose exec server python manage.py import\_config sample/worlds/sample.json

Then, you can visit http://localhost:8880/ in your browser to access the event as a guest user.

### 3.1.2 Running tests

Our server component comes with an extensive test suite. After you made some changes, you should give it a run and see if everything still works:

```
docker-compose exec server pytest
```

### 3.1.3 Code style

For our server component, we enforce a specific code style to make things more consistent and diffs easier to read. Any pull requests you send us will automatically be checked against these rules.

To check locally, it is convenient to have a local Python environment (such as a virtual environment) in which you can install the dependencies of the server component:

```
(venueless) $ cd server
(venueless) $ pip install -r requirements.txt
```

To auto-format the code according to the code style and to check for linter issues, you can run the following commands:

```
(venueless) $ black venueless tests
(venueless) $ isort -rc venueless tests
(venueless) $ flake8 venueless tests
```

To automatically check before commits, add a script like the following to .git/hooks/pre-commit and apply chmod +x .git/hooks/pre-commit:

### 3.2 Internal API

In this chapter, we document the **internal API** of venueless. This is the API used to communicate between our frontend web application and the server-side component.

We do not consider this API to be stable in any way and it may change between different versions of venueless without warning.

### 3.2.1 Websocket connection

The internal API is currently exclusively spoken over a long-standing websocket connection between the client and the server. The URL of the websocket endpoint is wss://<hostname>/ws/world/<worldid>.

We use a JSON-based message protocal on the websocket. On the root level, we use an array structure that is built like this:

```
[$ACTION_NAME, ($SEQUENCE_NUMBER or $COMMAND_ID), $PAYLOAD]
["ping", 1501676765]
["ot", 4953, {"variant": 103, "ops":[{"retain": 5}, {"insert": "foobar"}]}]
```

#### **Generic RPC**

Unless otherwise noted, all acctions annotated with <==> in this documentation, use the following communication style.

Success case:

```
=> [$ACTION_NAME, $CORRELATION_ID, $PAYLOAD]
<- ["success", $CORRELATION_ID, $UPDATE_OR_RESULT]
< [$ACTION_NAME, $UPDATE_OR_RESULT]
```

Error case:

```
=> [$ACTION_NAME, $CORRELATION_ID, $PAYLOAD]
<- ["error", $CORRELATION_ID, $ERROR_PAYLOAD]
```

In this documentation, <- means the message is sent *only* to the original client, and < denotes a broadcast to all other clients. => represents a message to the server.

### Keepalive

Since WebSocket ping-pong is not exposed to JavaScript, we have to build our own on top:

```
["ping", $TIMESTAMP]
["pong", $SAME_TIMESTAMP]
```

### **Connection management**

After you established your connection, it's your job to send an authentication message. If you connected to an invalid endpoint, however, you will receive a message like this:

```
<- ["error", {"code": "world.unknown_world"}]
```

The server can at any time drop the connection unexpected, in which case you should retry. If the server drops the connection due to an unexpected error in the server, you receive a message like this:

```
<- ["error", {"code": "server.fatal"}]
```

If the server would like you to reload the client code, you get a message like this:

```
<- ["connection.reload", {}]
```

If the server would like you to disconnect because the user opened too many new connections, you get a message like this:

```
<- ["error", {"code": "connection.replaced"}]
```

### 3.2.2 User/Account handling

Users can be authenticated in two ways:

- With a client\_id that uniquely represents a browser. This is usually used as a form of guest access for events that do not require prior registration.
- With a token that has been created by an external system (such as an event registartion system) that identifies and grants specific rights.

### Logging in

The first message you send should be an authentication request. Before you do so, you will also not get any messages from the server, except for an error with the code world.unknown\_world if you connected to an invalid websocket endpoint or possibly a connection.reload message if your page load interferes with an update of the client codebase.

Send client-specific ID, receive everything that's already known about the user:

```
=> ["authenticate", {"client_id": "UUID4"}]
<- ["authenticated", {"user.config": {...}, "world.config": {...}, "chat.channels": [],

→"chat.read_pointers": {}}]
```

With a token, it works just the same way:

```
=> ["authenticate", {"token": "JWTTOKEN"}]
<- ["authenticated", {"user.config": {...}, "world.config": {...}, "chat.channels": [],

→"chat.read_pointers": {}}]
```

There is the special case of an "anonymous user" who was invited to join the Q&A or polls of a specific room. An anonymous user always has access to one room only. We therefore recommend to store the client\_id in the frontend only for that room:

```
=> ["authenticate", {"client_id": "UUID4", "invite_token": "a2C2j5"}]
<- ["authenticated", {"user.config": {...}, "world.config": {...}, "chat.channels": [],

→"chat.read_pointers": {}}]
```

chat.channels contains a list of **non-volatile** chat rooms the user is a member of. See chat module documentation for membership semantics.

If authentication fails, you receive an error instead:

```
=> ["authenticate", {"client_id": "UUID4"}]
<- ["error", {"code": "auth.invalid_token"}]</pre>
```

The following error codes are currently used during authentication:

• auth.missing\_id\_or\_token

- auth.invalid\_token
- auth.missing\_token
- auth.expired\_token
- auth.denied

### **User objects**

User objects currently contain the following properties:

- id
- profile
- pretalx\_id (string) Only set on speakers added by pretalx or other scheduling tools
- badges list of user-visible badges to show for this user (i.e. "orga team member")
- moderation\_state ("", "silenced", or "banned"). Only set on *other* users' profiles if you're allowed to perform silencing and banning.
- inactive set to true if the user hasn't logged in in a while
- token\_id (external ID) Only set on users' profiles if you have admin permissions.
- deleted (boolean) Set to true if the user has been soft-deleted

### Change user info

You can change a user's profile using the user.update call:

```
=> ["user.update", 123, {"profile": {...}, "client_state": {}}]
<- ["success", 123, {}]
```

### Receiving info on another user

You can fetch the profile for a specific user by their ID:

```
=> ["user.fetch", 123, {"id": "1234"}]
<- ["success", 123, {"id": "1234", "profile": {...}}]
```

If the user is unknown, error code user.not\_found is returned.

You can also fetch multiple profiles at once:

```
=> ["user.fetch", 123, {"ids": ["1234", "5679"]}]
<- ["success", 123, {"1234": {"id": "1234", "profile": {...}}, "5679": {...}}]
```

If one of the user does not exist, it will not be part of the response, but there will be no error message. The maximum number of users that can be fetched in one go is 100.

Instead of IDs, you can also pass a set of pretalx\_id values:

```
=> ["user.fetch", 123, {"pretalx_ids": ["DKJ2E", "24"]}]
<- ["success", 123, {"DKJ2E": {"id": "1234", "pretalx_id": "DKJ2E", "profile": {...}},

→"5679": {...}}]
```

### **Profile updates**

If your user data changes, you will receive a broadcast with your new profile. This is e.g. important if your profile is changed from a different connection:

```
<= ["user.updated", {"id": "1234", "profile": {...}, "client_state": {...}}]
```

### Fetching a list of users

If you have sufficient permissions, you can fetch a list of all users like this:

```
=> ["user.list", 123, {}]
<- ["success", 123, {"1234": {"id": "1234", "profile": {...}}, "5679": {...}}]
```

By default, you only get users of the type "person", but you can also get other types like this:

```
=> ["user.list", 123, {"type": "kiosk"}]
```

**Note:** Pagination will be implemented on this endpoint in the future.

### Searching users

You can search all users to get a 1-based paginated list like this:

```
=> ["user.list.search", 123, {"search_term": "", "badge": null, "page": 1}]
<- ["success", 123, {"results": [{"id": "1234", "profile": {...}}, "5679": {...}],

→"isLastPage": true}]
```

The size of the pages can be configured in the world config with user\_list.page\_size. The default is 20. An empty list will be returned if search\_term is shorter than user\_list.search\_min\_chars. If user\_list.search\_min\_chars is set to 0, which is also the default, an empty search term will return a paginated list of all users. If you set badge, only users with that badge will be returned. Invalid page numbers return an empty list. If there are no more results to be fetched the isLastPage will be set to true.

#### Managing users

With sufficient permissions, you can ban or silence a user. A banned user will be locked out from the system completely, a silenced user can still read everything but cannot join video calls and cannot send chat messages.

To ban a user, send:

```
=> ["user.ban", 123, {"id": "1234"}]
<- ["success", 123, {}]
```

To silence a user, send:

```
=> ["user.silence", 123, {"id": "1234"}]
<- ["success", 123, {}]
```

Trying to silence a banned user will be ignored.

To fully reinstantiate either a banned or silenced user, send:

```
=> ["user.reactivate", 123, {"id": "1234"}]
<- ["success", 123, {}]
```

### **Blocking users**

Everyone can block other users. Blocking currently means the other users cannot start new direct messages to you. If they already have an open direct message channel with you, they cannot send any new messages to that channel.

To block a user, send:

```
=> ["user.block", 123, {"id": "1234"}]
<- ["success", 123, {}]
```

To unblock a user, send:

```
=> ["user.unblock", 123, {"id": "1234"}]
<- ["success", 123, {}]
```

To get a list of blocked users, send:

```
=> ["user.list.blocked", 123, {}]
<- ["success", 123, [{"id": "1234", "profile": {...}}]]
```

### Connecting a social media account

Users can connect a social media account if the feature is active for the world.

To start, send:

```
=> ["user.social.connect", 123, {"network": "twitter", "return_url": "https://blafasel.

→venueless.events/preferences"}]
<- ["success", 123, {"url": "https://foo.venueless.events/social/twitter/start?token=...

→"}]
```

Then, redirect the user to the given URL. After the authentication was successful (or failed), the user will be returned to the given URL. The return URL must be absolute

### 3.2.3 World configuration

The world configuration is pushed to the client first as part of the successful authentication response. If the world config changes, you will get an update like this:

```
<= ["world.updated", { ... }]
```

The body of the configuration is structured like this, filtered to user visibility: The first room acts as the landing page.

```
{
    "world": {
        "title": "Unsere tolle Online-Konferenz",
        "permissions": ["world:view"]
    },
```

(continues on next page)

(continued from previous page)

```
"rooms": [
            "id": "room_1",
            "name": "Plenum",
            "description": "Hier findet die Eröffnungs- und End-Veranstaltung statt",
            "picture": "https://via.placeholder.com/150",
            "permissions": ["room:view", "room:chat.read"],
            "modules": [
                {
                     "type": "livestream.native",
                     "config": {
                         "hls_url": "https://s1.live.pretix.eu/test/index.m3u8"
                    },
                },
                    "type": "chat.native",
                    "config": {
                    },
                },
                {
                    "type": "agenda.pretalx",
                     "config": {
                         "api_url": "https://pretalx.com/conf/online/schedule/export/
\hookrightarrow schedule.json",
                         "room_id": 3
                    },
                }
            ]
        },
            "id": "room_2",
            "name": "Gruppenraum 1",
            "description": "Hier findet die Eröffnungs- und End-Veranstaltung statt",
            "picture": "https://via.placeholder.com/150",
            "permissions": ["room:view"],
            "modules": [
                {
                     "type": "call.bigbluebutton",
                    "config": {},
                    "permissions": []
                }
            ]
        }
    ]
}
```

### 3.2.4 Schedule updates

When venueless is notified about an updated schedule, you will get a notification like this:

```
<= ["world.schedule.updated", { ... }]</pre>
```

The data will be the pretalx configuration of the event, so either a url or a domain with an event.

### 3.2.5 Permission model

### **User types**

There are multiple user types:

- Person A user account representing a regular attendee (or moderator, or admin) with access to the regular Venueless interface.
- **Anonymous user** A "light-weight" user account representing an attendee of an in-person event with temporary access to specific features in specific rooms of the event.
- Kiosk A user account only used internally to enable authentication for a kiosk-type display in an event venue.

The user type is relevant for some of the permission logic (see below), but also for other purposes (will determine if a user's actions are relevant for statistical purposes, if the user shows up in lists, ...).

#### **Permissions**

Permissions are static, hard-coded identifiers that identify specific actions. Currently, the following permissions are defined:

```
world:view
world:update
world:announce
world:secrets
world:api
world:graphs
world:rooms.create.stage
world:rooms.create.chat
world:rooms.create.bbb
world:users.list
world:users.manage
world:chat.direct
room:announce
room:view
room:update
room:delete
room:chat.read
room:chat.join
room:chat.send
room:invite
room:chat.moderate
room:bbb.join
room:bbb.moderate
room:bbb.recordings
```

These strings are also exposed through the API to tell the client with operations are permitted.

#### **Roles**

Roles represent a set of permissions and are defined individually for every world. As an example, these are just some of the roles that are defined by default in a new world:

```
"roles": {
  "attendee": [
    "world:view"
  ],
  "viewer": [
    "world:view".
    "room:view",
    "room:chat.read"
  ],
  "participant": [
    "world:view",
    "room:view",
    "room:chat.read",
    "room:bbb.join",
    "room:chat.send",
    "room:chat.join"
  ],
  "room_creator": [
    "world:rooms.create"
  ],
}
```

Roles are not exposed to the frontend currently.

### **Explicit grants**

A role can be granted to a user explicitly, either on the world as a whole or on a specific room. Currently, this feature is mostly used to implement private rooms and invitations, but it could be the basis of more dynamic permission assignments in the future. Example grants look like this:

```
User 1234 is granted
- role room_creator on private room 1, because they created it
- role participant on private room 1, because they've been invited
User 4345 is granted
- role speaker on workshop room 1, because they've been granted the role by an admin
User 7890 is granted
- role moderator on the world, because they've been granted the role by an admin
```

### Implicit grants and traits

Traits are arbitrary tokens that are contained in a user's authentication information. For example, if a user authenticates to venueless through a ticketing system, they might have a trait for every product category they paid for.

Both the world as well as any room can define *implicit grants* based on those traits. For example if anyone with **both** the pretix-product-1234 and the pretix-product-5678 should get the role participant in a room, the configuration would look like this:

```
"trait_grants": {
   "participant": ["pretix-product-1234", "pretix-product-5678"]
}
```

In the configuration frontend, this would be shown as:

```
pretix-product-1234, pretix-product-5678
```

It's also possible to have "OR"-type grants:

```
"trait_grants": {
   "participant": ["pretix-event-foo", ["pretix-product-1234", "pretix-product-5678"]]
}
```

In the configuration frontend, this would be shown as:

```
pretix-event-foo, pretix-product-1234|pretix-product-5678
```

The "empty" grant applies to all users, regardless of their traits:

```
"trait_grants": {
   "participant": []
}
```

However, one exception is made here: The "empty" grant will **not** be respected for users with a user type other than "person".

#### 3.2.6 World actions

Users with sufficient *Permission model* can take world-relevant actions like create rooms.

#### **Room creation**

Rooms can be created with

```
<= ["room.create", { . . . }]
```

The body of the room is structured like this:

```
"name": "Neuer Raum",
    "modules": [],
    "permission_preset": "public",
    "announcements": []
}
```

The content of modules can be any list of objects just like in the *World configuration*, though only the presence of {"type": "chat.native"} will currently be processed by the server.

All users will receive a complete room.create message. The payload is the same as a room object in the world config.

Additionally, the requesting user will receive a success response in the form

```
{
    "room": "room-id-goes-here",
    "channel": "channel-id-goes-here-if-appropriate"
}
```

### World configuration

As an administrator, you can also get a world's internal configuration:

```
=> ["world.config.get", 123, {}]
<- ["success", 123, {...}]
```

And update it:

```
=> ["world.config.patch", 123, {"title": "Bla"}]
<- ["success", 123, {...}]
```

### **3.2.7 Rooms**

Users with sufficient *Permission model* can take world-relevant actions like create rooms.

#### **Room navigation**

Rooms can be entered like this:

```
=> ["room.enter", 123, {"room": "room_1"}]
<- ["success", 123, {}]
```

And left like this:

```
=> ["room.leave", 123, {"room": "room_1"}]
<- ["success", 123, {}]
```

Notifying the server of the rooms you enter and leave is important for statistical purposes, such as showing the viewer count of a room, but also to make sure you receive room-level events such as reactions.

#### **Viewers**

If you have the room: viewers permission, you will also receive a list of users currently in this room (not for all room types):

```
=> ["room.enter", 123, {"room": "room_1"}]
<- ["success", 123, {"viewers": [{"id": "...", "profile": {...}, ...}]}]
```

If another viewer enters, you will receive a broadcast. Note that you are expected to do de-duplication of viewer IDs on the client side as well for safety as you could receive multiple events for the same person if they join with multiple browsers:

```
<= ["room.viewer.added", {"user": {"id": "...", "profile": {...}, ...}}]</pre>
```

When a viewer leave, you will also get a broadcast with just the user ID (as you won't need the full profile any more):

```
<= ["room.viewer.removed", {"user_id": "..."}]
```

#### Reactions

You can send a reaction like this:

```
=> ["room.react", 123, {"room": "room_1", "reaction": ""}]
<- ["success", 123, {}]
```

You will get a success message even if the reaction is ignored due to rate limiting.

If you or someone else reacts, you receive aggregated reaction events, approximately one per second:

```
<= ["room.reaction", {"room": "room_1", "reactions": {"": 42, "": 12}}]</pre>
```

Allowed reactions currently are:

- •
- •
- •
- •
- •

### **Room management**

You can delete a room like this:

```
=> ["room.delete", 123, {"room": "room_1"}]
<- ["success", 123, {}]
```

As an administrator, you can also get a room's internal configuration:

```
=> ["room.config.get", 123, {"room": "room_1"}]
<- ["success", 123, {...}]
```

And update it:

```
=> ["room.config.patch", 123, {"room": "room_1", "name": "Bla"}]
<- ["success", 123, {...}]
```

Or for all rooms:

```
=> ["room.config.list", 123, {}]
<- ["success", 123, [{...}, ...]]
```

Reorder rooms:

```
=> ["room.config.reorder", 123, [$id, $id2, $id3...]]
<- ["success", 123, [{...}, ...]]
```

### Schedule changes

Moderators can update the current schedule\_data field like this:

```
=> ["room.schedule", 123, {"room": "room_1", "schedule_data": {"session": 1}}]
<- ["success", 123, {}]
```

Permitted session data keys are session and title.

When the schedule data is updated, a broadcast to all users in the room is sent:

```
=> ["room.schedule", {"room": "room_1", "schedule_data": {"session": 1}}]
```

### **Anonymous invites**

Admins (or kiosk users) can retrieve an invite link that can be used by in-person attendees of the event to join the Q&A or polls for a specific room without needing to create a full user profile:

```
=> ["room.invite.anonymous.link", 123, {"room": "room_1"}]
<- ["success", 123, {"url": "https://vnls.io/kLeNv6"}]
```

### 3.2.8 Chat module

#### **Channels**

Everything around chat happens in a **channel**. Currently, we have two types of channels:

- Channels tied to a room. These channels inherit their permission configuration from the room. User's can join and leave them at will.
- Direct message channels. Their set of members is immutable, it is not possible to join them or add additional users after their creation.

### Membership and subscription

There's two concepts that need to be viewed separately:

- Membership is an relationship between an user and a channel. Membership of a channel is publicly visible.
- Subscription is an relationship between a client and a channel. Subscription is not publicly visible.

You can be a member without being subscribed, for example when you joined a chat room and then closed your browser. You can also be subscribed without being a member, for example when reading a public chat without actively participating.

In some channels, membership is **volatile**. This means that members automatically *leave* the channel if they no longer have any subscribed clients.

Every user can either be a member of a channel or not, while a user can have multiple subscriptions to a channel, e.g. if they use the application in multiple browser tabs.

To become a member, a client can push a **join** message:

```
=> ["chat.join", 1234, {"channel": "room_0"}]
<- ["success", 1234, {"state": {...}, "next_event_id": 54321, "members": []}]
```

A join means that the user and their chosen profile will be visible to other users. Messages can only be sent to chats that have been joined. A join action is **implicitly also a subscribe** action. Joins are idempotent, joining a channel that the user is already part of will not return an error.

The room can be left the same way:

```
=> ["chat.leave", 1234, {"channel": "room_0"}]
<- ["success", 1234, {}]
```

The leave action is **implicitly also an unsubscribe** action.

If you don't want to join or leave, you can explicitly subscribe and unsubscribe:

```
=> ["chat.subscribe", 1234, {"channel": "room_0"}]
<- ["success", 1234, {"state": {...}, "next_event_id": 54321, "members": []}]
=> ["chat.unsubscribe", 1234, {"channel": "room_0"}]
<- ["success", 1234, {}]
```

If you close the websocket, an unsubscribe will be performed automatically.

#### **Channel list**

After a join or leave, your current membership list of non-volatile channels will be broadcasted to all clients of that user for synchronization:

```
<= ["chat.channels", {"channels": [{"id": "room_0", "notification_pointer": 12345}]}]</pre>
```

During authentication, you receive the same list in the chat.channels key of the authentication responses. For direct message channels, there will be an additional key members with the user objects of the other people in the channel, such that the frontend can label the direct message channel with their user names. This key is entirely missing for room-based channels.

### **Direct messages**

To start a direct conversation with one or more other users, send a message like this. You do not need to include your own user ID:

A new channel will be created for this set of users or an existing one will be re-used if it is already there. With this command, you will also be directly subscribed to the channel and therefore receive the same keys in the response as with the chat.subscribe command. All your other clients as well as all connected clients of the other users receive a regular channel list update.

You can pass a "hide": false property if you want the chat window to open up for all members immediately instead of with the first message.

You will receive error code chat.denied if either you do not have the world:chat.direct permission, or one of user IDs you passed does not exist, or any of the users blocked any of the other users.

You can use the regular chat.leave command to hide a conversation from your channel list. You will technically still be a member and it will automatically reappear in your channel list if new messages are received.

#### **Events**

Everything that happens within chat, is an *event*. For example, if a user sends a message, you will receive an event like this:

users will only be sent if the server believes the client does not already know any user profiles required to render this message since the client is expected to cache user profiles. You can also use user.fetch to fetch missing profiles.

The different event types are described below. After you joined a channel, the first event you see will be a membership event announcing your join. If you want to fetch previous events, you can do so with the chat.fetch command. As a base point, you can use the next\_event\_id from the reply to chat.subscribe or chat.leave. This is built in a way that if events happen while you join, you might see the same event twice, but you will not miss any events:

```
=> ["chat.fetch", 1234, {"channel": "room_0", "count": 30, "before_id": 54321}]
<- ["success", 1234, {"results": [...], "users": {"user_id": {...}, ...}}]
```

In volatile chat rooms, chat.fetch will skip membership messages (joins/leaves).

To send a simple text message:

All clients in the room will get a broadcast (see above). Currently, you will get the broadcast as well, so you should not show the chat message twice, but you also shouldn't rely on getting the broadcast since it might be removed in the future as a performance optimization.

You can edit a user's own message by sending an update like this:

```
=> ["chat.send", 1234, {"channel": "room_0", "event_type": "channel.message", "replaces

→": 2000, "content": {"type": "text", "body": "Hello world"}}]

<- ["success", 1234, {"event": {"channel": "room_0", "event_type": "channel.message",

→"replaces": 2000, "content": {"type": "text", "body": "Hello world"}, "sender": "user_

→todo", "event_id": 4}}]
```

As with message sending, you'll get both the success and the broadcast. The broadcast looks the same as a new message, only that it includes the "replaces" key.

To react to an existing event, this exchange occurs (the delete key is optional):

```
=> ["chat.react", 1234, {"channel": "room_0", "event": 12345678, "reaction": "", "delete

→": False}}]
<- ["success", 1234, {"event": "chat.reaction", ...}}]
<= ["chat.event.reaction", {"channel": "room_0", "event": 123456, ...}]
```

If you're trying to send a direct message to a user who blocked you, or to a channel you have no permission sending to, or to edit/delete a message you may not modify, you will receive an error with code chat.denied. If your body is invalid, you will receive one of the following error codes:

- chat.empty
- chat.unsupported\_event\_type
- chat.unsupported\_content\_type

#### **Event types**

The only relevant data structure in the chat are "events", that are being passed back and forth between client and server. All events have the following properties (plus additional ones depending on event type):

- channel (string)
- event\_type (string)
- sender (string, user ID, optional)
- content (type and value depending on event\_type)

Currently, the following values for event\_type are defined:

- channel.message
- channel.member
- channel.poll

Optional fields include:

- replaces, only valid on event\_type: channel.message, indicates that the current message supersedes a previous one.
- preview\_card, sent in an update to event\_type: channel.message, if a link is included and we were able to extract some kind of preview data. These fields may be included (all are optional):
  - url: Extracted from og:url, falling back to the original URL
  - title: Extracted from og:title, falling back to <title>
  - description: Extracted from og:description, falling back to description

- format: Extracted from twitter:card, one of "summary", "summary\_large\_image", "app", or "player"
- image: a URL, extracted and cached from og:image
- video: a video URL, extracted from og:video

#### channel.message

Event type channel.message represents a message sent from a user to the chat room. It has the following properties inside the content property:

- type: Content Type (string)
- body: Content (depending on type)

Currently, the following types are defined:

- text: A plain text message. body is a string with the message.
- files: A message containing one or multiple files. files contains a list of files, each with an url, a name, and a mimeType. Additionally, an optional body text can be given.
- deleted: Any message that was removed by the user or a moderator.
- call: A audio/video call that can be joined. body is a dictionary that should be empty when you send such a message. If you receive such a message, there will be an id property with the call ID which you can use to fetch the BigBlueButton call URL. Currently only supported in direct messages.

#### channel.member

This message type is used:

- When a user joins a channel. If the user has no profile yet, an error with the code channel.join. missing\_profile is returned.
- · When a user leaves a channel
- · When a user is kicked/banned

When a user joins or leaves a channel, an event is sent to all current subscribers of the channel. It contains the following properties inside the content property:

- membership: "join" or "leave" or "ban"
- user: A dictionary of user data of the user concerned (i.e. the user joining or leaving or being banned)

# channel.poll

This poll type is used when a poll is opened. It has two fields, poll\_id and state.

#### Read/unread status

During authentication, the backend sends you two chat-related keys in the authentication response:

This tells you that the user has an active, non-volatile membership in two channels (room\_0 and room\_1) and the event IDs of the last events that happened in these two channels ("notification pointer". Additionally, it tells you that the user has read all messages the first room (the read pointer is equal to the notification pointer), while they haven't read any message in the second room.

Once the user has read the new messages in room\_2, you can confirm this to the server like this:

```
=> ["chat.mark_read", 1234, {"channel": "room_2", "id": 1337}]
<- ["success", 1234, {}}]
```

All other connected clients of the same user get an updated list of read pointers:

```
<= ["chat.read_pointers", {"room_0": 1234, "room_2": 1337}}]</pre>
```

The client should use the pointers to *update* the local state, but may not rely on all channels to be included in the list, even though the backend implementation always sends all channels.

If, in the meantime, a new message is written in the first room, you will receive a broadcast that includes the new notification pointer:

```
<= ["chat.notification_pointers", {"room_0": 1400}}]</pre>
```

Important notes:

- · Again, the message may not contain all channels that you are a member of, only those with a changed value.
- Whenever the notification pointer in the client's known state is larger than the read pointer, the channel should be indicated to the user as containing unread messages.
- You won't receive a notification pointer update with every message. If the server knows the notification pointer already is larger than your read pointer, it may skip the update since it does not change the user-visible result.
- The server may or may not omit these updates for non-content messages, such as leave and join messages.
- The server may or may not omit these updates for channels you are currently subscribed to, since you receive these events anyways.
- The client should ignore notification pointers with lower values than the last known notification pointers.
- These broadcasts are **not** send for volatile memberships.

# 3.2.9 Announcements module

The announcements module allows organisers to push announcements to all users.

### Creating or updating an announcement

To create an announcement, a user with the permission WORLD\_ANNOUNCE sends a message like this:

```
=> ["announcement.create", 1234, {"text": "Announcement text", "show_until": "timestamp_

→or null", "state": "active"}]
<- ["success", 1234, {"announcement": []}]
```

Announcements can have an expiry timestamp (show\_until), or can be deactivated manually by the administrators by setting its state from active to archived. Optionally, the state can be draft before it is active. Only these two state transitions (draft to active, active to archived) are permitted.

To update an announcement, include its id and send an announcement.update message.

# **Receiving announcements**

Announcements are always sent out with a created\_or\_updated message:

```
<= ["announcement.created_or_updated", {"id": "", "text": "", "show_until": "", "state":

→"active"}]
```

Additionally, all currently visible announcements are listed in the initial response after authenticating, as the "announcements" field.

#### List announcements

To receive a list of all available announcements:

```
=> ["announcement.list", 1234, {}]
<- ["success", 1234, []]
```

# 3.2.10 BigBlueButton module

To enable video calls, we integrate the BigBlueButton (BBB) software. venueless implements simple load balancing across multiple BBB servers, which is why the frontend always needs to convert a room or call ID into an actual meeting URL explicitly.

#### **BBB Rooms**

To join the video chat for a room, a client can push a message like this:

```
=> ["bbb.room_url", 1234, {"room": "room_1"}]
<- ["success", 1234, {"url": "https://..."}]
```

The response will contain an URL for the video chat. A display name needs to be set, otherwise an error of type bbb.join.missing\_profile is returned. If the BBB server can't be reached, bbb.failed is returned.

In a room-based BBB meeting, moderator and attendee permissions are assigned based on world and room rights.

#### **Private conversations**

If a private conversation includes a chat message referring to a call ID, you can get the call URL like this:

```
=> ["bbb.call_url", 1234, {"call": "f160bf4f-93c4-4b50-b348-6ef61db4dbe7"}] <- ["success", 1234, {"url": "https://..."}]
```

The response will contain an URL for the video chat. A display name needs to be set, otherwise an error of type bbb. join.missing\_profile is returned. If the BBB server can't be reached or the call does not exist or you do not have permission to join, bbb.failed is returned.

In a private meeting, everyone has moderator rights.

# Recordings

If the user has the room:bbb.recordings permission, you can access recordings with the following command:

The response will contain an URL for the video chat. A display name needs to be set, otherwise an error of type bbb. join.missing\_profile is returned. If the BBB server can't be reached or the call does not exist or you do not have permission to join, bbb.failed is returned.

In a private meeting, everyone has moderator rights.

# 3.2.11 File uploads

File uploads are **not** transported over the websocket connection, but through a different HTTP endpoint, which resides on /storage/upload/ on the current domain.

Authorization needs to be passed either as an Authorization: Bearer ... header for JWTs, or as an Authorization: Client ... header for client IDs.

You are expected to submit a body of type multipart/form-data with exactly one body part called "file".

You will receive one of the following responses:

- A 403 status code with an undefined body if the user is not allowed to upload files
- A 400 status code with a body of the format {"error": "error.code"} if the file can't be uploaded, with one of the following error codes:

```
- file.missing
```

- file.type
- file.size
- A 201 status code with a body of the format {"url": "https://..."} with the URL of the uploaded file.

#### Sample:

#### 3.2.12 Exhibition module

# Message flow

To get a short list of all exhibitors in a room, a client can push a message like this:

```
=> ["exhibition.list", 1234, {"room": "room_1"}]
<- ["success", 1234, {"exhibitors": []}]
```

The response will contain a shortened list with the fields

- id: (string)
- name: (string)
- tagline: (string)
- logo: (string, image url)
- short\_text: (string)
- size: (string, "1x1", "3x1" or "3x3)
- sorting\_priority: (integer)

To get comprehensive profile of an exhibitor, a client can push a message like this:

```
=> ["exhibition.get", 1234, {"exhibitor": "exhibitor_id"}]
<- ["success", 1234, {"exhibitor": {...}]
```

The response will contain the fields

- name: (string)
- tagline: (string)
- logo: (string, image url)

```
• banner_list: (string, image url)
```

- banner\_detail: (string, image url)
- contact\_enabled: (boolean)
- text: (string, markdown)
- size: (string, "1x1", "3x1" or "3x3)
- sorting\_priority: (integer)
- links: (list of objects {"url", "display\_text"})
- social\_media\_links: (list of objects {"url", "display\_text"})
- staff: (list of user objects)

#### **Contact request**

To request a private chat with one of the staff members of an exhibitor, a client can push a message like this:

```
=> ["exhibition.contact", 1234, {"exhibitor": id}]
<- ["success", 1234, {}]
```

A contact request (with state "open") will be send to all clients associated as staff:

```
<- ["exhibition.contact_request", {id, exhibitor_id, user_id, state}]
```

A client can accept the contact request with a message like this:

```
=> ["exhibition.contact_accept", 1234, {"contact_request": id}]
<- ["success", 1234, {}]</pre>
```

The client which requested the contact will be send a message like:

```
<- ["exhibition.contact_accepted", {"contact_request": {id, exhibitor, user, state},

-- "channel": "..."}]
```

The state will become "answered" and messages send to all staff members:

```
<- ["exhibition.contact_request_close", {"contact_request": {id, exhibitor, user, state}}

-- ["exhibition.contact_request_close", {"contact_request": {id, exhibitor, user, state}}]</pre>
```

# **Cancel contact request**

A client can cancel a contact request with a message like this:

```
=> ["exhibition.contact_cancel", 1234, {"contact_request": id}]
<- ["success", 1234, {}]
```

The state will be set to "missed" and messages send to all staff members:

# 3.2.13 Poster module

#### **Room view API**

To get a list of all posters in a room, a client can push a message like this:

```
=> ["poster.list", 1234, {"room": "room_1"}]
<- ["success", 1234, [{...}]]
```

To get a list of all posters in a room, a client can push a message like this:

```
=> ["poster.get.presented_by_user", 1234, {"user_id": "user_234"}]
<- ["success", 1234, [{...}]]</pre>
```

To get a single entry, a client can push a message like this:

```
=> ["poster.get", 1234, {"poster": "poster_id"}]
<- ["success", 1234, {...}]
```

The response in all cases will contain a list with the fields:

- id: (string)
- title: (string)
- abstract: (string)
- authors: TODO
- category: (string)
- tags: (list of strings)
- poster\_url: (string, asset url)
- poster\_preview: (string, image url)
- schedule\_session: (string)
- presenters: (list of user objects)
- votes: (integer)
- links: (list of objects)
  - display\_text (string)
  - url (string)
  - sorting\_priority (integer)
- parent\_room\_id: (string, room uuid)
- channel: (string, channel uuid)
- presentation\_room\_id: (string, image url)
- has\_voted: (boolean)

To vote or unvote for an entry, a client can push a message like this:

```
=> ["poster.vote", 1234, {"poster": "poster_id"}]
<- ["success", 1234, {}]

=> ["poster.unvote", 1234, {"poster": "poster_id"}]
<- ["success", 1234, {}]</pre>
```

#### **Management API**

To get a list of all posters a user can manage, a client can push a message like this:

```
=> ["poster.list.all", 1234, {}]
<- ["success", 1234, [{...}]]
```

To delete a poster, you can send:

```
=> ["poster.delete", 1234, {"poster": "poster_id"}]
<- ["success", 1234, [{...}]]
```

To update a poster, you can send:

```
=> ["poster.patch", 1234, {"id": "poster_id", "category": "Science"}]
<- ["success", 1234, [{...}]]
```

To create a new poster, send poster.patch with the id field set to "".

# 3.2.14 Polls

Moderators can create polls, which are visible while they are "open" or "closed" and only visible to moderators while they are in "draft" or "archived" state.

Posting polls can be locked per room to only allow polls at a certain time. To clear polls after or before a logical session, single polls can be deleted or archived ("delete all" to be implemented by the client):

```
{
   id: uuid,
   room_id: uuid.
   timestamp: Datetime,
   content: String,
   state: String, // 'open', 'closed', 'draft', 'archived'
   poll_type: String, // 'choice', 'multi'
   results: Object, // only included for mods, for closed polls, or polls the user has_
   answers: Array, // ONLY INCLUDED ON "poll.list"
   is_pinned: Boolean,
   options: [
        {
            id: uuid,
            content: String,
            order: Integer,
   ]
```

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```
answered: List // answers the current user has posted, available on list actions }
```

#### **Permissions**

There are three permissions involved with the polls API:

- room:poll.read to be able to see polls at all
- room:poll.vote to be able to vote on polls
- room:poll.manage to be able to update or delete polls, and to activate and deactivate the polls module

# **Room Config**

To enable polls for a room, add the polls module to the room modules:

```
{
    "name": "Room with polls",
    "modules": [{
        type: 'poll',
        config: {
            active: true, // false by default
            requires_moderation: false // true by default
        }
    }],
    ...
}
```

## poll.create

To create a poll, send a message like this:

```
=> ["poll.create", 1234, {"room": "room_0", "content": "What is your favourite colour?", options=[{"content": "Yes", "order": 1}, {"content": "No", "order": 2}]}]
<- ["success", 1234, {"poll": {...}}]
<= ["poll.created_or_updated", {"poll": {...}}]
```

On creates and on updates, all people in the room who have the required access rights will receive a message like this:

```
<= ["poll.created_or_updated", {"poll": {...}}]
```

## poll.update

To update a poll (only permitted for moderators), send a message like this:

```
=> ["poll.update", 1234, {"room": 123, "id": "UUID", "state": "visible"}]
<- ["success", 1234, {"poll": {...}}]
<= ["poll.created_or_updated", {"poll": {...}}]
```

To change the options, adjust the "options". To update an option, remember to include its ID, to remove it, drop it from the options list, and to add a new option, add it to the list without an ID.

## poll.list

Given a room ID, return all the polls that are visible to the user:

```
=> ["poll.list", 1234, {"room": "room_0"}]
<- ["success", 1234, [{"id": }, ...]
```

Note that the poll object has an added answers # TODO wtf is in there? boolean attribute denoting how the user has answered this poll.

## poll.vote

Given a room ID and a poll ID, users can select one or multiple options as a list of IDs:

```
=> ["poll.vote", 1234, {"room": "room_0", "id": 12, "options": ["ed1", "ed2"]}]
<- ["success", 1234, [{"id": }, ...]
```

## poll.delete

Only moderators may delete polls. Delete notifications are broadcasted like this:

```
=> ["poll.delete", 1234, {"room": "room_0", "id": 12}]
<- ["success", 1234, [{"id": }, ...]
<= ["poll.deleted", {"room": "room_0", "id": 12}]
```

## poll.pin, poll.unpin

Only moderators may pin polls, like this:

```
=> ["poll.pin", 1234, {"room": "room_0", "id": 12}]
<- ["success", 1234, [{"id": }, ...]
<= ["poll.pinned", {"room": "room_0", "id": 12}]
```

Unpinning does not require an ID:

```
=> ["poll.unpin", 1234, {"room": "room_0"}]
<- ["success", 1234, [{}, ...]
<= ["poll.unpinned", {"room": "room_0"}]
```

# 3.2.15 Questions

Users can ask questions in a room, which need to be approved by a moderator and then can be read and upvoted by other users. Questions can be marked as answered. Asking questions can be locked per room to only allow questions at a certain time. To clear questions after or before a logical session, single questions can be deleted ("delete all" to be implemented by the client).

Model:

```
id: uuid,
  room_id: uuid,
  sender: uuid,
  timestamp: Datetime,
  content: String,
  state: String, // 'mod_queue', 'visible', 'archived'
  answered: Boolean,
  is_pinned: Boolean,
```

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```
score: Number,
voted: Boolean // has the current user voted on the question? Available on list
→actions.
}
```

#### **Permissions**

There are four permissions involved with the questions API:

- room:question.read to be able to see questions at all
- room:question.ask to be able to ask questions
- room:question.vote to be able to vote on questions
- room:question.moderate to be able to update or delete questions, and to activate and deactivate the questions module

# **Room Config**

To enable questions for a room, add the questions module to the room modules:

```
{
    "name": "Room with questions",
    "modules": [{
        type: 'question',
        config: {
            active: true, // false by default
            requires_moderation: false // true by default
        }
    }],
    ...
}
```

## question.ask

To ask a question, send a message like this:

```
=> ["question.ask", 1234, {"room": "room_0", "content": "What is your favourite colour?"}

<- ["success", 1234, {"question": {...}}]

<= ["question.created_or_updated", {"question": {...}}]
```

On creates and on updates, all people in the room who have the required access rights will receive a message like this:

```
<= ["question.created_or_updated", {"question": {...}}]</pre>
```

## question.update

To update a question (only permitted for moderators), send a message like this:

```
=> ["question.update", 1234, {"room": 123, "id": "UUID", "state": "visible"}]
<- ["success", 1234, {"question": {...}}]
<= ["question.created_or_updated", {"question": {...}}]
```

#### ## question.list

Given a room ID, return all the questions that are visible to the user:

```
=> ["question.list", 1234, {"room": "room_0"}]
<- ["success", 1234, [{"id": }, ...]
```

Note that the question object has an added voted boolean attribute denoting if the current user has voted for this question.

#### ## question.vote

Given a room ID and a question ID, users can add their vote: true or remove it with vote: false:

```
=> ["question.vote", 1234, {"room": "room_0", "id": 12, "vote": true}]
<- ["success", 1234, [{"id": }, ...]
```

#### ## question.delete

Only moderators may delete questions. Delete notifications are broadcasted like this:

```
=> ["question.delete", 1234, {"room": "room_0", "id": 12}]
<- ["success", 1234, [{"id": }, ...]
<= ["question.deleted", {"room": "room_0", "id": 12}]
```

# ## question.pin, question.unpin

Only moderators may pin questions, like this:

```
=> ["question.pin", 1234, {"room": "room_0", "id": 12}]
<- ["success", 1234, [{"id": }, ...]
<= ["question.pinned", {"room": "room_0", "id": 12}]
```

Unpinning doesn't need a question ID:

```
=> ["question.unpin", 1234, {"room": "room_0"}]
<- ["success", 1234, [{}, ...]
<= ["question.unpinned", {"room": "room_0"}]
```

#### **TODOs**

• add moderator command question.activate that updates the module config

# 3.2.16 Roulette module

The roulette module allows to create random video pairings between attendees.

#### Handshake

To request a video chat with an arbitrary user, a client can push a message like this:

```
=> ["roulette.start", 1234, {"room": "room_1"}]
```

If there's already another person waiting the user can instantly be connected to, the server responds with:

```
<- ["success", 1234, {"status": "match", "other_user": {...}, "call_id": "..."}]</pre>
```

If there isn't, the server registers the request and replies like this:

```
<- ["success", 1234, {"status": "wait"}]
```

Requests are valid for 30 seconds, the client should send a new roulette.start request every 15-25 seconds. The server may either respond with status: match to one of these, or the server sends a notification:

```
<- ["roulette.match_found", {"other_user": {...}, "call_id": "..."}]
```

This way, both matched users end up with the same call\_id that can be used to request Janus video call parameters for the same call:

```
=> ["januscall.roulette_url", 1234, {"call_id": "..."}]
<- ["success", 1234, {"server": "...", "roomId": "...", "token: "...", "iceServers": []}]
```

If the client wants to quit while in status: wait state, the client should send a stop request:

```
=> ["roulette.stop", 1234, {"room_id": "room_1"}]
<- ["success", 1234, {}]
```

# Hangup

If one person wants to hang up, they can send:

```
=> ["roulette.hangup", 1234, {"call_id": "..."}]
<- ["success", 1234, {}]
```

The other person will receive the following message:

```
<- ["roulette.hangup", {}]
```

# 3.3 Performance testing and profiling

# 3.3.1 Load testing

The venueless source tree includes a small load testing tool that opens up many websocket connections to a venueless server, sends messages and measures response times. To use it, open up the folder and install the dependencies:

```
$ cd load-test
$ npm install
```

Then, you can use it like this:

```
$ npm start ws://localhost:8375/ws/world/sample/
```

To modify the load testing parameters, you can adjust the following command line options:

#### --clients

The number of clients to simulate that connect to the websocket.

#### --rampup

The wait time in milliseconds between the creation of two new clients.

#### --msgs

The total number of chat messages per second to emulate (once all clients are connected).

Note that the regular development webserver started by our docker compose setup is a single-threaded, non-optimized setup. To run a more production-like setting, you can run the following commands:

```
$ docker-compose stop server
$ docker-compose run -p 8375:8375 \
    --entrypoint "gunicorn -k uvicorn.workers.UvicornWorker --bind 0.0.0.0:8375 -w 12.
    →venueless.asgi:application" \
    server
```

Replace 12 with two times the number of CPU cores you have. Note: With these settings, the server will not automatically reload when you change the code.

# 3.3.2 Profiling

To find out which part of the server code is eating your CPU, you can start a profiled server. To do so with our standard setup, execute the following commands:

```
$ docker-compose stop server
$ docker-compose run -p 8375:8375 \
    --entrypoint "python manage.py runserver_profiled 0.0.0.0:8375" \
    server
```

Then, apply your load, e.g. run the load testing tool from above or use venueless manually. Once you hit Ctrl+C, the console will show a list of all called functions and the time the CPU spent on them. The output is generated by yappi, so please read there documentation for in-depth guidance what it means.

You can also trigger statistical output without stopping the server by running the following command in a separate shell:

```
$ docker-compose kill -s SIGUSR1 server
```

Note: With these settings, the server will not automatically reload when you change the code.

**CHAPTER** 

**FOUR** 

# **REST API**

Welcome to our REST API documentation!

# 4.1 Basic concepts

This page describes basic concepts and definition that you need to know to interact with venueless' public REST API, such as authentication, pagination and similar definitions.

# 4.1.1 Authentication

To access the API, you need to present valid authentication credentials. These credentials currently take the form of an JWT token that is issued by a valid identity provider for a given world. The API currently does not allow any access across the scope of one world.

You can send your authorization token in the Authorization Header:

```
Authorization: Bearer myverysecretjwttoken
```

Accessing the API requires that your JWT token is granted at least the world.api permission.

# 4.1.2 Pagination

Most lists of objects returned by venueless' API will be paginated. The response will take the form of:

```
{
    "count": 117,
    "next": "https://world.venueless.org/api/v1/organizers/?page=2",
    "previous": null,
    "results": [...],
}
```

As you can see, the response contains the total number of results in the field count. The fields next and previous contain links to the next and previous page of results, respectively, or null if there is no such page. You can use those URLs to retrieve the respective page.

The field results contains a list of objects representing the first results. For most objects, every page contains 50 results.

# **4.1.3 Errors**

Error responses (of type 400-499) are returned in one of the following forms, depending on the type of error. General errors look like:

```
HTTP/1.1 405 Method Not Allowed
Content-Type: application/json
Content-Length: 42
{"detail": "Method 'DELETE' not allowed."}
```

Field specific input errors include the name of the offending fields as keys in the response:

# 4.1.4 Data types

All structured API responses are returned in JSON format using standard JSON data types such as integers, floating point numbers, strings, lists, objects and booleans. Most fields can be null as well.

The following table shows some data types that have no native JSON representation and how we serialize them to JSON.

Internal	JSON representation	Examples
type		
Date-	String in ISO 8601 format with	"2017-12-27T10:00:00Z" "2017-12-27T10:00:00.
time	timezone (normally UTC)	596934Z", "2017-12-27T10:00:00+02:00"
Date	String in ISO 8601 format	2017-12-27

#### **Query parameters**

Most list endpoints allow a filtering of the results using query parameters. In this case, booleans should be passed as the string values true and false.

If the **ordering** parameter is documented for a resource, you can use it to sort the result set by one of the allowed fields. Prepend a – to the field name to reverse the sort order.

# 4.2 API resources

# 4.2.1 World

# **Resource description**

The world resource contains the following public fields:

Field	Туре	Description
id	string	The world's ID
title	string	A title for the world
config	object	Various configuration properties
permission_config	object	Permission rules mapping permission keys to lists of traits
domain	string	The FQDN of this world

### **Endpoints**

# GET /api/v1/worlds/(world\_id)/

Returns the representation of the selected world.

# **Example request:**

```
GET /api/v1/worlds/sample/ HTTP/1.1
Accept: application/json, text/javascript
```

#### **Example response:**

```
HTTP/1.1 200 OK
Vary: Accept
Content-Type: application/json
  "id": "sample",
  "title": "Unsere tolle Online-Konferenz",
  "config": {},
  "permission_config": {
      "world.update": ["admin"],
"world.secrets": ["admin", "api"],
      "world.announce": ["admin"],
      "world.api": ["admin", "api"],
      "room.create": ["admin"],
      "room.announce": ["admin"],
      "room.update": ["admin"],
      "room.delete": ["admin"],
      "chat.moderate": ["admin"],
  },
  "domain": "sample.venueless.events"
```

# **Status Codes**

- 200 OK no error
- 401 Unauthorized Authentication failure
- 403 Forbidden The world does not exist **or** you have no permission to view it.

#### PATCH /api/v1/worlds/(world\_id)/

Updates a world

# **Example request:**

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```
PATCH /api/v1/worlds/sample/ HTTP/1.1
Accept: application/json, text/javascript
Content-Type: application/json

{
    "title": "Happy World"
}
```

## **Example response:**

```
HTTP/1.1 200 OK
Vary: Accept
Content-Type: application/json
  "id": "sample",
  "title": "Happy World",
  "config": {},
  "permission_config": {
      "world.update": ["admin"],
      "world.secrets": ["admin", "api"],
      "world.announce": ["admin"],
      "world.api": ["admin", "api"],
      "room.create": ["admin"],
      "room.announce": ["admin"],
      "room.update": ["admin"],
      "room.delete": ["admin"].
      "chat.moderate": ["admin"],
 },
  "domain": "sample.venueless.events"
```

#### **Status Codes**

- 200 OK no error
- 400 Bad Request The world could not be updated due to invalid submitted data.
- 401 Unauthorized Authentication failure
- 403 Forbidden The requested organizer/event does not exist **or** you have no permission to create this resource.

#### POST /api/v1/worlds/(world id)/delete\_user

Deletes a given user by ID. You can either supply a user\_id with Venueless' internal ID value, or a token\_id with the ID from a JWT authorization.

# **Example request:**

```
POST /api/v1/worlds/sample/delete_user HTTP/1.1
Accept: application/json, text/javascript
Content-Type: application/json
{
```

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```
"user_id": "bbd1f53f-5340-4ba9-a9ff-ea5b843aa602"
}
```

#### **Example response:**

```
HTTP/1.1 204 OK
```

# 4.2.2 Room

# **Resource description**

The world resource contains the following public fields:

Field	Туре	Description
id	string	The world's ID
name	string	A title for the room
description	string	A markdown-compatible description of the room
module_config	list	Room content configuration
permission_config	object	Permission rules mapping permission keys to lists of traits
sorting_priority	integer	An arbitrary integer used for sorting

# **Endpoints**

# GET /api/v1/worlds/(world\_id)/rooms/

Returns all rooms in the world (that you are allowed to see)

# **Example request:**

```
GET /api/v1/worlds/sample/rooms/ HTTP/1.1
Accept: application/json, text/javascript
```

# **Example response:**

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```
],
    "permission_config": {},
    "domain": "sample.venueless.events"
    }
]
```

#### **Status Codes**

- 200 OK no error
- 401 Unauthorized Authentication failure
- 403 Forbidden The world or room does not exist **or** you have no permission to view it.

# GET /api/v1/worlds/(world\_id)/rooms/

room\_id/

Returns details on a specific room

#### **Example request:**

```
GET /api/v1/worlds/sample/rooms/eaa91024-1278-468d-8f24-31479817b073/ HTTP/1.1 Accept: application/json, text/javascript
```

#### **Example response:**

```
HTTP/1.1 200 OK
Vary: Accept
Content-Type: application/json

{
    "id": "eaa91024-1278-468d-8f24-31479817b073",
    "name": "Forum",
    "description": "Main room",
    "module_config": [
        {
            "type": "chat.native"
        }
    ],
    "permission_config": {},
    "domain": "sample.venueless.events"
}
```

#### **Status Codes**

- 200 OK no error
- 401 Unauthorized Authentication failure
- 403 Forbidden The world or room does not exist **or** you have no permission to view it.

#### POST /api/v1/worlds/(world\_id)/rooms/

Creates a room

#### **Example request:**

```
POST /api/v1/worlds/sample/ HTTP/1.1
Accept: application/json, text/javascript
Content-Type: application/json

{
    "name": "Quiet room",
    "description": "Main room",
    "module_config": [
        {
            "type": "chat.native"
        }
      ],
      "permission_config": {},
      "domain": "sample.venueless.events"
}
```

#### **Example response:**

#### **Status Codes**

- 200 OK no error
- 400 Bad Request The world could not be updated due to invalid submitted data.
- 401 Unauthorized Authentication failure
- 403 Forbidden The requested world does not exist **or** you have no permission to create this resource.

# PATCH /api/v1/worlds/(world\_id)/rooms/

 $room\_id/$ 

Updates a room

# **Example request:**

```
PATCH /api/v1/worlds/sample/ HTTP/1.1
Accept: application/json, text/javascript
Content-Type: application/json

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```

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```
{
  "name": "Quiet room"
}
```

# Example response:

#### **Status Codes**

- 200 OK no error
- 400 Bad Request The world could not be updated due to invalid submitted data.
- 401 Unauthorized Authentication failure
- 403 Forbidden The requested world/room does not exist **or** you have no permission to update this resource.

# DELETE /api/v1/worlds/(world\_id)/rooms/

room\_id/

Deletes a room

#### **Example request:**

```
PATCH /api/v1/worlds/sample/ HTTP/1.1
Accept: application/json, text/javascript
Content-Type: application/json
{
    "name": "Quiet room"
}
```

# **Example response:**

```
HTTP/1.1 204 No Content
Vary: Accept
```

#### **Status Codes**

- 200 OK no error
- 401 Unauthorized Authentication failure
- 403 Forbidden The requested world/room does not exist **or** you have no permission to delete this resource.

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# **HTTP ROUTING TABLE**

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